

# Patient information

# About your Appointment with a Consultant in Restorative Dentistry

Restorative Dentistry Department

## Why have I been referred to the Dental Hospital?

You have been referred by your dentist for a specialist opinion from a Consultant in Restorative Dentistry and his/her team.

### What will happen at my first appointment?

At the consultation you will be asked questions about your past medical and dental history, including any medicines you're taking (please bring a list of these).

Your mouth and teeth will be examined and in most cases you will be sent for an X-ray. This gives us details about your teeth and supporting structures, which cannot be seen on examination.

One of the consultant team will then discuss the diagnosis, prognosis and recommendations for treatment.

#### Who will provide this treatment?

In the majority of cases, this treatment will be provided by your own dentist and not by the Dental Hospital. Occasionally patients are accepted for treatment by junior hospital staff, postgraduate or undergraduate dental students, as required for their training. This will be under the direction of a consultant and will be for one item or course of treatment only. Once this has been carried out you will be discharged back to your dentist.

Patients who have congenital (i.e. from birth) conditions, such as hypodontia (absent teeth) or cleft palate, or those who need dental rehabilitation after cancer surgery or after an accident, will usually be accepted for treatment. Care is often shared with their own dentist.

#### What happens after my consultation appointment?

Most patients will be discharged back to their dentist for treatment. A letter will be sent to your dentist outlining the outcome of your consultation along with options and recommendations for your dental treatment.

We would suggest that you make an appointment with your dental practice for six weeks after your restorative consultation, by which time they should have received our letter.

If you have been accepted for an item (or course) of treatment at the Dental Hospital, you will be contacted when treatment can start. Please note that we cannot give any guarantee that this treatment will be started or completed by a given date. If you experience any dental problems while you are waiting for your treatment at the Dental Hospital you should contact your dentist. Once your treatment is complete you will be discharged back to your own dentist.

#### **Feedback**

Your feedback is important to us and helps us influence care in the future. Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

#### **Further information**

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاریی پیّوهندیدار به و نهخو شانه ی له لایمن تراسته و پهسهند کراون، ئهگهر داوا بکریّت له فوّرهاته کانی تردا بریتی له زمانه کانی تر، ئیزی رید (هاسان خویّندنه وه)، چاپی گهوره، شریتی دهنگ، هیّلی موون و ئهلیّکتروّنیکی ههیه.

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