

Patient information

Accessing Emergency Dental Treatment for your Child

Liverpool University Dental Hospital

You have been provided with this information sheet following triage assessment by one of our triage dental nurses. Your dental nurse has advised you how and where to access dental treatment for your child and this information is printed below for your reference.

If you think your child requires urgent dental treatment, you can either:

1. Contact your own dentist

2. Contact NHS 111

Tel: 111

NHS 111 is the health advice and information service provided by the National Health Service (NHS) for residents and visitors in England, with advice offered 24 hours a day, every day of the year through telephone contact.

3. Contact the Cheshire and Merseyside Dental Helpline

Tel: 0161 476 9651

This is an appointment-based Emergency Dental Service which provides urgent and unscheduled (emergency) dental care for patients who are unable to access a regular dentist.

- This is operated as an appointment system only.
- Each patient is triaged according to their dental need.

Facial swelling/dental abscess

If your child develops a facial swelling, you must see a dentist as soon as possible. They may need emergency dental treatment, which you can get access to through:

- **Your own dentist**
- **The Paediatric Dentistry Department, Liverpool University Dental Hospital**
Tel: 0151 706 5022
Text phone number: 18001 0151 706 5022
- **The Cheshire and Merseyside Dental Helpline**
Tel: 0161 476 9651
- **The Accident and Emergency (A&E) Department of Alder Hey Children's Hospital**
Tel: 0151 252 5258/5563
Text phone number: 18001 0151 252 5258/5563

If your child has a swelling and also has breathing or swallowing problems, go to the Emergency Department (A&E) of Alder Hey Children's Hospital.

Feedback

Your feedback is important to us and helps us influence care in the future. Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

The Paediatric Dentistry Department

Liverpool University Dental Hospital

Tel: 0151 706 5022

Text phone number: 18001 0151 706 5022

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Tel: 0151 706 5022

Text phone number: 18001 0151 706 5022

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والإلكترونية.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字体、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوه‌ندیدار بهو نه‌خوشانه‌ی له‌لایه‌ن تراسته‌وه په‌سهند کراون، نه‌گهر داوا بکریت له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنه‌وه)، چاپی گه‌وره، شریتی ده‌نگ، هیلی موون و ئه‌لیکترۆنیک‌ی هیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.