

Patient information

Ambulatory Treatment Service

Integrated Specialist Palliative Care Services - Woodlands Hospice

What is the Woodlands Hospice Ambulatory Treatment Service?

The Woodlands Hospice Ambulatory Treatment Service allows certain medical treatments to be given on a day case basis at the hospice, without a person needing to stay overnight or attend hospital.

Treatments that can be provided include, blood transfusions, iron infusions, and drip treatments for cancer related problems such as bone pain and high calcium levels.

Who is the service suitable for?

The service may be suitable for you if:

- You have a condition that means you are suitable to be supported by local palliative care services;
- Our doctors assess that it is appropriate, safe, and practical for you to receive one of the treatments on a day case basis at the hospice;
- You are well enough to sit out in a comfortable chair for several hours for treatment.

The service is not appropriate for patients who require emergency treatment or who have had a previous reaction to the planned treatment.

At what times is the ambulatory treatment service available?

The service is available Monday to Friday 9:30am-4:30pm (excluding bank holidays).

How might I be referred to the service?

Patients can be referred to the service by a health care professional involved in their care.

The health care professional can telephone or email the Integrated Mersey Palliative Care Team (IMPACT) to make a referral.

What happens next?

The specialist palliative care team at the hospice will consider the referral.

We may need to telephone you or ask you to attend our outpatient clinic to make a further assessment or preparations for treatment.

After this, if we think you may benefit from treatment through the ambulatory service, and you wish to go ahead with it, we will arrange a day for you to attend the hospice for the treatment to be given.

If we do not think you are suitable for treatment through the ambulatory service, we will let either you or the health care professional that referred you know.

What happens on the day of treatment?

You should arrive at Woodlands Hospice at 09:30 on the day of treatment and report to reception.

You will be shown to one of the rooms on our hospice ward.

Your treatment will be led by the hospice nursing team. The nurse in charge of your treatment will welcome you to the unit. Please let the nurse know if you have any further questions or concerns about the treatment.

After the treatment you will need to be observed for a period before returning home the same day.

Do I need to bring anything with me?

You should bring your usual medications with you.

Unless given specific instructions by one of the team to adjust your medication, you will be expected to take these yourself as you would at home. If a friend, relative or carer normally assists you with your medications, they can attend with you to support you with this.

If you are with us over lunch time, refreshments will be offered.

Finding Woodlands Hospice

Woodlands Hospice is located on the Aintree University Hospital Campus. The hospital campus is off Longmoor Lane, Liverpool, Merseyside, L9 7LA.

Who can I contact if I have question or query?

If you have a question or query in relation to the ambulatory treatment service, you can contact the Integrated Mersey Palliative Care Team (IMPACT), telephone 0300 100 1002.

Should you become unexpectedly unwell after a treatment you should call 111, your GP or in an emergency dial 999.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

If you require further information, please contact the Integrated Mersey Palliative Care Team (IMPACT).
Telephone: 0300 100 1002.

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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