

Patient information

Asthma Clinic

Respiratory Speciality

Asthma:

Millions of people in the UK have asthma, and they don't all have the same problems. For this reason we believe an asthma service needs to be delivered by a team with a wide range of skills.

As well as doctors and nurses with specialist asthma training, the service benefits from the input of other specialities such as speech therapy, physiotherapy and pharmacy. You may be in clinic to see a certain member of the team; you may have to wait for them to become free.

We have regular meetings to discuss problems affecting people who attend clinics.

What can we offer?

We offer a range of tests to confirm asthma and related conditions. This extra information helps us match treatments to people, increasing the chance of success and lowering the risk of side-effects.

We are one of a handful of sites in the UK offering a full range of specialist asthma treatments.

Who we work with:

We are part of the North West Severe Asthma Service, delivering asthma care to more than 10% of the UK population. We work closely with colleagues across Liverpool, aiming to improve services for people with multiple medical problems.

When you arrive:

We have asthma clinics at Royal Liverpool hospital and Broadgreen hospital sites. Please check your appointment letter so you know which hospital to go to.

If you are unsure where to go when you arrive at the hospital, please ask at main reception.

When you arrive at clinic please check in at the reception desk.

Waiting to be seen

There is a small seating area for you to wait for your appointment. People are seen in order of appointment time and not in order of arrival. Asthma is a variable condition and sometimes people need longer with the team. Thank you for your patience if you have to wait.

At your appointment:

You may be asked to have some tests before seeing the team, for example a chest X-ray or breathing test. You will also be asked to fill in questionnaires about your asthma and general health.

You will be seen by one of our consultants, or a specialist registrar. Most people will also be seen by another team member such as an asthma nurse or asthma pharmacist.

You will be able to discuss your asthma control, symptoms and treatment. You should be fully involved in all discussions about your care and management plans.

Please ask questions and confirm we have explained anything you are unsure about.

As we have a large team we cannot guarantee you will see a particular member of staff, but we do meet often to discuss cases.

After your appointment:

You may need a follow up appointment or further tests, this will be discussed during your consultation and you will receive appointments the post.

We will write to your family doctor (GP) to inform them of what had been discussed during your consultation. We also send you a copy of this letter; please inform the team if you do not want to receive clinic letter.

Prescriptions:

If we give you a prescription you must collect this at Lloyds pharmacy in the hospital, you cannot take them to your local pharmacy.

Research

We offer the opportunity to take part in a range of research studies.

Teaching:

We are a teaching hospital and we may ask permission for student nurses or doctors to sit in during your appointment. You need not have students present. Refusal will not affect your care in any way.

If you cannot attend your clinic appointment, please let us know:

It is very important you are able to attend your clinic appointment with us. If you need to change or cancel your booked appointment please contact the Appointments line (contact number below).

Letting us know you are not able to attend your appointment you help us to save money but also allow another person to be seen more quickly.

Feedback

Your feedback is important to us and helps us influence care in the future

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

Royal Liverpool Broadgreen useful contacts

Main switchboard

Tel: 0151 706 2000

Text phone Number: 18001 0151 706 2000

Appointment line

(Monday – Friday 08:30 – 20:00)

Tel: 0151 706 5555

Text phone Number: 18001 0151 706 5555

On line form to change appointment

<https://secure.rlbuht.nhs.uk/sites/Form/SitePages/oPDAppointmentChange.aspx>

RLB asthma team

asthma@rlbuht.nhs.uk

Asthma nurses

Tel: 0151 706 2461

Text phone Number: 18001 0151 706 2461

Asthma Pharmacist

Tel: 0151 706 4856

Tel: 0151 706 2000 bleep 4976

Asthma team secretaries

Tel: 0151 706 3306

Text phone Number: 18001 0151 706 3306

Allergy UK**Helpline: 01322 619 898****Website: www.allergyuk.org****Asthma UK****Phone: 0300 222 5800 (Monday – Friday 9am – 5pm)****Website: www.asthma.org.uk****British Lung Foundation****Phone 0300 030 555(local rate) (Monday – Friday 9am – 5pm)****Website: www.blf.org.uk****Inhaler instructions****www.rightbreathe.com****Smokefree Liverpool****Phone 0800 061 4212 or 0151 374 2535****Text QUIT to 66777****Website:- www.smokefreeliverpool.co.uk****NHS Choices****Website:- www.nhs.uk****NHS 111 Phone: 111 (24 hours)****NHS non-emergency number****Author: Respiratory Speciality****Review date: July 2020**

All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل ائتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نهخوشانهی له لایمن تراستهوه پسمند کران، نهگمر داوا بکرنیت له فورماتیکانی تردا بریتی له زمانهکائی تر، نیزی رید (هاسان خویندنهوه)، چاپی گموره، شریتی دنگ، هیللی موون و نلیکترونیککی هیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.