

# Patient information

## Breast Care Nursing Service

### Breast Services

**Your Key Worker is Breast Care Nurse.....**

**Your Consultant Surgeon is.....**

#### **Who are the Breast Care Nurses?**

The Breast Care Nurses are all Registered General Nurses (RGN) with many years of experience. They all have specialist qualifications in breast care.

They work very closely with the hospital doctors providing a service, which is confidential and available to you from the time you first come to the Breast Unit with a breast problem.

#### **The Keyworker / Breast Care Nurses are:**

- **Nicky Gillham**                      Macmillan Clinical Nurse Specialist
- **Tricia Carmichael**                Macmillan Clinical Nurse Specialist
- **Ruth Davies**                        Macmillan Clinical Nurse Specialist
- **Jo Stokes**                            Macmillan Clinical Nurse Specialist
- **Sherald Barnes**                    Macmillan Clinical Nurse Specialist
- **Shelley Leatherbarrow**        Macmillan Clinical Nurse Specialist
- **Nicola Holland**                    Macmillan Clinical Nurse Specialist
- **Sharon Edgar**                     Macmillan Clinical Nurse Specialist

#### **Important Dates/Appointments**

**Appointment with Breast Care Nurse.....**

**Admission Date    .....**

### **What does the service offer?**

- Information.
- Support and advice.
- A link between your consultant and you.
- Practical advice on bras, swimwear and clothing.
- Prosthesis fitting.
- Easy to understand explanations about treatment.
- Help with making decisions about treatment choices.
- A copy of your clinic letter will be sent to you – please advise staff if you don't want this to happen.

### **When can I expect to meet the Breast Care Nurses?**

- In the Breast Clinic at diagnosis.
- Following diagnosis. This is by appointment.
- On the ward if you are an inpatient, by request.
- At the Results Clinics.
- By telephone.

### **The Breast Care Nurses are available**

- The moment you are diagnosed with a breast problem.
- At any time during your treatment.
- At any time after your treatment has finished – no matter how long that is.

### **Feedback**

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

### **Further Information**

## **How can I contact a Breast Care Nurse?**

**Most of the time we are in the clinics or seeing patients, so we have an answer phone which is on 24 hours a day. Don't be put off by the machine, we empty it several times a day.**

**We will return your call if you:**

**Ring 0151 706 2927**

**Text phone number: 18001 0151 706 2927**

**Leave your name and phone number after the tone that follows the recorded message.**

**One of the Breast Care Nurses will call you back, usually on the same day, or at least the first thing the next working day. Our normal working week is Monday to Friday 8.30am - 5pm. We are closed weekends and bank holidays.**

**Please remember we are here to help you whenever you need us.**

**Author: Breast Services**

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والإلكترونية.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體（Moon）盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نه‌خوشانه‌ی له‌لایمن تراسته‌وه په‌سهند کراون، نه‌گمر داوا بکریټ له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنه‌وه)، چاپی گموره، شریټی دهنگ، هیلی موون و ئه‌لیکترۆنیکي همیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.