

# Patient information

# **Broadgreen Daycase Unit**

**Surgical Division** 

Most patients coming to the Broadgreen Daycase Unit (BDCU) should expect their stay to be between two to ten hours, depending on their surgery/procedure and type of anaesthesia being used.

- Please remove any make up / nail varnish / shellac or false nails and jewellery before you come into hospital.
- Please leave all cash and valuables at home. If you need to bring valuables into
  hospital, these can be sent to General Office for safekeeping. General Office is open
  between 08.30 and 4.30 Monday to Friday. Therefore, if you are discharged outside
  these times we will not be able to return your property until General Office is open. The
  Trust does not accept responsibility for items not handed in for safekeeping.
- Please leave any Controlled medications at home.
- Bring a book or magazine to occupy you while you are here
- Bring loose fitting clothes for discharge home

It is preferable that relatives go home and wait to be contacted as we do not have a waiting area. Only in special circumstances may you be accompanied by a relative/carer. Please contact the unit before admission if you think this applies to you.

#### **Finding Broadgreen Day Case Unit**

Please follow the signs for the Main Entrance. We are situated on level three of the new building next to the Alexandra Wing.

#### **Your Stay**

Patients having a general anaesthetic will spend approximately six hours on the unit before requiring an escort home.

Patients having local anaesthetic will spend at least two hours on the unit maybe longer depending on their position on the theatre list. These patients do not require an escort home although it is often advisable.

Broadgreen Hospital PIF 1380 V6

#### Refreshments

Light refreshments will be provided as required, any specific dietary needs being assessed on admission.

### Visiting

Unfortunately, due to the nature of the unit, we do not have open visiting on the ward.

This is to protect the privacy and dignity of **all** patients as they prepare for, and recover from surgery. It also helps to keep the risk of infection to a minimum.

## **Going Home**

All patients having general anaesthesia will need to be collected from the unit (not the main entrance). Relatives can park outside the main entrance for a short time (15mins) if they first seek permission from Indigo (car parking firm) before coming up to the unit. The Indigo office is situated at the entrance of the main car park as you enter the hospital. You will need to give in your car details and registration number.

## **Telephone Calls**

Patients are able to ring home when they are ready to be collected. If relatives need to contact the ward please keep calls to a minimum and from one relative/ carer only allowing us more time for patient care. Please be aware that we only give minimal information over the phone so as to protect patient's confidentiality.

#### **Feedback**

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

#### **Further information**

**Broadgreen Daycase Unit** 

Tel: 0151 282 6743

**Text phone Number: 18001 0151 282 6743** 

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Broadgreen Hospital PIF 1380 V6

All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرقة برايل للمكفوفين وبطريقة مون والكترونيا.

所有經信托基金批准的患者資訊均可以其它格式提供,包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體(Moon)盲文和電子格式,敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دمترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

ز انیاریی پیو مندیدار به و نهخوشانه ی له لایمن تراسته و ههسمند کر اون، نهگه ر داو ا بکریت له فور ماته کانی تر دا بریتی له زمانه کانی تر دا بریتی له زمانه کانی تر د نیزی رید (هاسان خویندنه و)، چاپی گهوره، شریتی دهنگ، هیلی موون و نهایکترونیکی ههیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.

Broadgreen Hospital PIF 1380 V6