

Patient information

Chaplaincy Information for Patients, Visitors, and Staff

Chaplaincy Department

What is the Chaplaincy service?

- The Chaplaincy service seeks to address the spiritual and religious needs of the hospital community. Our aim is to work with hospital staff in contributing to the holistic care of patients, their relatives and friends, by helping to meet their spiritual, religious and emotional needs.
- We aim to support hospital staff and act as a resource to them.
- Members of the Chaplaincy also contribute to the ethical issues that arise in the hospital.
- We incorporate all the major Christian denominations and have contact with all the major faiths. The Chaplaincy is available for those of all faiths and for those who do not belong to any particular faith denomination.

You do not have to be a member of a religious group to contact the Chaplaincy

- If we can be of service to you in any way, please do not hesitate to ask a member of staff to contact us.
- Confidentiality is absolutely essential in the Trust. Therefore, the information laws mean that the Chaplaincy is not automatically given any details of your stay in hospital. This means that information concerning your religious and spiritual needs can only come to the Chaplaincy with your **explicit permission**.
- The procedure is that on admission or during your stay in hospital, all patients (or their close relatives if they are not able to speak for themselves) will be asked if they agree to their name, ward and religious details being made known to the Chaplaincy.
- Patients can also request a visit from a member of the Chaplaincy team at any time during their stay.

There is always a Chaplain on call for emergencies.

- Emergency patient referrals can be made around the clock via the bleep system and the switchboard.
- Staff will assist in accessing the Chaplaincy in emergencies.

Services held in Chapel

Ecumenical prayers, for the patients and staff of the hospital community, are held from:

- 10:00hrs Monday to Friday

Roman Catholic Mass

- Sundays 10 am
- Weekdays 12 noon
- Holydays 12 noon.

Anglican / Free Church

- Last Sunday of the Month 11:15am

Friday Prayers (Muslim Community) are said:

- Weekly from 1:15pm – 2pm

Arrangements can be made for Holy Communion and any other ministry to be administered on the ward.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

How do I contact the Chaplaincy?

If you are a visitor or a patient you can access the Chaplaincy service by asking any member of staff to contact us.

Anglican / Free Church

Tel: 0151 529 3195

Reverend Margaret Johnson

Roman Catholic

Tel: 0151 529 3191

Senior Priest: Father Stephen Cooper

For contact details of other faith communities please contact:

Tel: 0151 529 3195

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نهخوشانهی له‌لایمن تراستهوه په‌سمند کراون، نه‌گسر داوا بکرنیت له فورمات‌هکانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گه‌وره، شریتی دهنگ، هیلی موون و نئلیکترونیکی همیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.