

# Correct Patient Identification

## Patient Information Leaflet

Aintree University Hospital 

NHS Foundation Trust

All Wards & Departments  
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### Identification for inpatients

The Trust has the safety of patients at its heart and sees patient identification as essential for patient safety.

When you are admitted to hospital a member of staff **must** place an identification band on your wrist.

The purpose of wearing a wristband is to ensure that staff know they have the right patient when giving treatments and carrying out procedures.

### What information will be on my wristband?

- Your first name
- Your last name
- Your date of birth
- Your hospital identification number
- Your NHS number

### Why do I need to wear a wristband?

- To ensure that you receive your planned treatment.
- So that you can be correctly identified and matched to your care/treatment.
- To improve your safety whilst in hospital.
- To reduce the possibility of errors in matching you to your care/treatment.



Wearing a wristband matches the right patient to the right treatment.

### Who should wear a wristband?

All patients in inpatient wards and departments, day case wards, assessment areas, and the majors or resuscitation areas within the Accident and Emergency Department, (AED), **must** wear a wristband.

### What will the wristband be used for?

Throughout your stay in hospital, your full name, date of birth, hospital number and NHS number must be checked against the information on your wristband before you:

- Receive any medication
- Have any investigation
- Undergo a procedure or operation
- Receive a blood transfusion
- Have an x-ray or scan
- Have a blood sample taken
- Move to another ward or department.

If you are conscious and able to staff will do this by asking you to state your identification details and checking this against the wristband

**We encourage you to stop staff who do not do this and remind them to check your identification**

### What could happen if I do not wear my wristband?

- Any of your samples or specimens, for example; blood samples, may not be matched to you.

- You could be given the wrong results from any investigations that you have.
- You may not receive the right treatment/care.
- Your treatment/care may be delayed.

### **What if I am unable to wear a wristband?**

- You may be able to wear an identity band on another part of your body.
- Staff may identify suitable alternative ways to confirm your identification, such as asking you your name, date of birth and your address.
- Other options for your correct identification will be discussed with you.

### **Identification for Outpatient Areas and Accident and Emergency Department (Minors only).**

If you attend any of the following:

- Accident and Emergency Department (Minors only)
- Any out-patient department, including Radiology, Pharmacy and Phlebotomy

you will also need to be identifiable.

Wristbands aren't usually worn when you visit clinic; instead staff will ask you your:

- first name,
- last name,
- address,
- date of birth,

to make sure they have the right person.

All staff **must** do this before taking any samples or performing any tests or giving you any medication.

**We encourage you to stop staff who do not do this and remind them to check your identification**

### **When you attend for invasive tests/ procedures as an outpatient or day case**

When you attend hospital as an outpatient or day case to have a test or procedure, you may be given medicines to help you relax. If so, you will then be given a wristband to put on so that you can be identified.

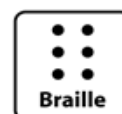
### **Where can I get further information, help or advice?**

Please speak to the ward/department manager if you have any queries regarding patient identification or if you are concerned that any member of staff did not check your identification before carrying out any sort of tests or treatment.

You can also get further information locally from Customer Services:

**Tel: 0151-529-3287**

**Email: [complaints@aintree.nhs.uk](mailto:complaints@aintree.nhs.uk)**



### **If you require a special edition of this leaflet**

This leaflet is available in large print, Braille, on audio tape or disk and in other languages on request. Please contact:

**Tel No: 0151 529 2906**

**Email: [interpretationandtranslation@aintree.nhs.uk](mailto:interpretationandtranslation@aintree.nhs.uk)**