

Patient information

Emergency Department (A&E) Bereavement Service

Emergency Care – Royal Liverpool Hospital

Please accept our condolences. The Emergency Department (A&E) would like to let you know about our service that is available to you.

Often there are questions that relatives need to ask so that they can gain a better understanding of what has happened to their loved one.

Weeks or months later questions will come up – it is never too late to contact the department if you feel that you would like to speak to someone.

We can't guarantee that we will be able to answer all your questions but we will try. We will aim to telephone you a few weeks after you leave the hospital, so as to check if there is anything we can do for you.

We offer a home visit from a member of nursing staff it sometimes helps people to talk to the staff that work within the department should there be any questions you would like to ask.

My name is: _____

Should you need to contact me, my shift pattern for the next week is as follows:

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

Further information

The Royal Liverpool Hospital telephone number is Tel: 0151 706 2000 ext. 2060 / 2065

Text phone number: 18001 0151 706 2000 Ext 2060/2065

The Hospital Chaplains are available through the hospital switchboard
Tel: 0151 706 2000
Text phone number: 18001 0151 706 2000

Counselling on Merseyside

Alder Centre	Tel: 0800 28 29 86
Bereavement Services	Tel: 0151 708 6706
CALM	Tel: 0800 58 58 58
PSS Personal Services	Tel: 0151 702 5555
Samaritans	Tel: 0151 708 8888
Choices	Tel: 0151 922 3760
Knowsley Counselling	Tel: 0151 547 4372
Infertility & Pregnancy Loss	Tel: 0151 529 2602
Drug Counselling	Tel: 0151 709 0074
Shadow (Drug Counselling)	Tel: 0151 546 1141
Healthline	Tel: 0800 66 55 44

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

The Royal Liverpool Hospital
Tel: 0151 706 2000 ext. 2060 / 2065
Text phone number: 18001 0151 706 2060 / 2065

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویری شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نمخوشانهی له‌لایمن تراستهوه پسه‌ند کراون، نه‌گس داوا بکریت له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دهنگ، هیلی موون و ئه‌لنکترؤنیکی همیه.

所有经信托基金批准的患者信息均可以其它格式提供，包括其它语言、易读阅读软件、大字
体、音频、盲文、穆恩体 (Moon) 盲文和电子格式，敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhadda kale, sida luqadda kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.