

## Patient information

### **Emergency Surgery Ambulatory Care Service**

Emergency General Surgery and Trauma, Aintree Hospital

#### **What is Emergency Surgery Ambulatory Care Service?**

Emergency Surgery Ambulatory Care (ESAC) is new concept to the Emergency Surgical Assessment unit at Aintree Hospital. However it has been effectively implemented in many Hospitals in England and Wales.

It allows patients who are deemed well enough by their doctor but who do require further investigations, follow up or treatment to go home while remaining under the care of the Emergency Surgical Team. This aims to avoid unnecessary hospital admissions whilst maintaining a high standard of care.

#### **What does the service offer?**

- Expert consultation with a Surgical Consultant or Senior Registrar.
- Information and practical advice surrounding current clinical condition, ongoing management and treatment options.
- Ultrasound scan/sonogram- an investigation that uses high frequency sound waves to create an image of the internal organ being investigated.
- CT scan/computerised tomography- uses X-rays and a computer to create detailed cross sectional images of inside the body.
- Endoscopy – examination of stomach or bowel with a telescope.
- Re-assessment of presenting symptoms
- Monitoring of post-operative complaints
- Referral to other specialities when deemed appropriate.

#### **What can I expect?**

Following your assessment on the Surgical Assessment unit your Doctor has made the clinical decision that you are well enough to go home but that you do need further assessment or diagnostic tests (blood tests, CT, USS).

If you only require further assessment and/or blood tests an appointment will be made for you before you leave the unit to return to the ward review clinic.

### **What if I require a scan?**

If further investigation is deemed necessary Doctor will organise that as soon as possible. This system allows patients to undergo outpatient scans in a timely manner. If you have not received your appointment within 10 working days please ring **0151 529 2293** we will investigate reason behind delay (usually investigation requested as “routine”).

### **What happens after my scan?**

As soon as the scan results are available the clinical team will write a formal letter with the results and the next steps of the plan if further tests are required, or they will contact via telephone (usually as withheld number) if there is anything that needs discussing in detail. Please note if you have any worries or concerns regarding a change in your condition attend AED/SAU for further assessment.

### **Feedback**

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

### **Further information**

For any non urgent queries please contact the secretarial team on the numbers below:

0151 529 8110

0151 529 2739

0151 529 2405

0151 529 4366

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوه‌ندیدار بهو نه‌خوشانه‌ی له‌لایمن تراسته‌وه په‌سمند کراون، نه‌گهر داوا بکریت له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنه‌وه)، چاپی گه‌وره، شریتی ده‌نگ، هیلی موون و ئه‌لیکترۆنیکی هه‌یه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.