

Patient information

Gastroenterology Specialist Nurse Practitioner (GSPN)

Gastroenterology and Hepatology

The role as Gastroenterology Specialist Nurse Practitioner (GSPN) is to co-ordinate and manage further investigations and subsequent treatment planning, following an investigation that has identified an abnormality in your stomach or gullet.

You will be assigned a GSPN who will be your 'Key Worker' from diagnosis and throughout your treatment period. A large part of the role is to ensure that you and your family are kept fully informed, understand what is happening at each stage of your treatment, and to support you at all times. Your 'Key Worker' may change depending on your treatment pathway, but this will be fully explained to you.

As a patient you may come into contact with many health care professionals, who will assess and give advice about your treatment. It is essential that you understand the process and treatment offered/planned in order to be able to give informed consent.

Your delegated nurse practitioner we will be available to reinforce and explain any advice given to you. By providing continuity of care and careful explanation, we hope to reduce the potential of fragmented uncoordinated care and thus prevent anxiety to you and your family.

Following your diagnosis you will be offered several investigations to help your Consultant to plan your treatment. The GSPN will be available to co-ordinate these tests as quickly as possible. If you require hospital admission they can arrange this to prevent delays and distress to you or your family. You will be given contact numbers to allow you to contact the GSPN Monday - Friday from 8am-4pm. There is an answer machine facility if the GSPN is not available please leave your name and a contact number and the GSPN will respond when available.

Throughout your illness the GSPN will co-ordinate with all health care professionals involved with your care to ensure you receive the highest standard of care.

They will be available to support you with treatment decisions and ensure you have adequate understanding of what you are being told at every stage of your

This co-ordination extends to your Health Professionals at home such as your GP and District Nurses.

The GSPN have contacts with many organisations that may be of help to you during and after your treatment, such as voluntary care organisations and complimentary care. If you have any concerns about yourself or your family, do share them, as they may be able to help or put you in touch with an organisation who can.

During any stay in hospital, the GSPN will be involved with your care and if you need to speak with them, the ward staff will contact them for you.

However we do encourage you and your family to communicate with the staff on the ward looking after you, as they have the responsibility for you for the duration of your stay.

Once you are at home, if you have changes in your symptoms and need advice you will be able to contact the GSNP directly and they will arrange appropriate advice and support. You will have had many discussions relevant to symptom control and how you need to seek advice.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

Upper Gastrointestinal Specialist Nurses

Direct Line: 0151 706 2653

Text phone number: 18001 0151 706 2653

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل ائتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكرونيلا.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نهخوشانهی له لایمن تراستهوه پامهند کراون، نهگمر داوا بکرنیت له فورماتمکانی تردا بریتی له زمانمکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گموره، شریتی دنگ، هیلای موون و نهلیکترونیکی هابه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.