

Patient information

Information about the Oral Diagnosis Clinic

Liverpool University Dental Hospital

The Oral Diagnosis Clinic provides experience and training for dental students in The University of Liverpool. The clinic offers emergency treatment for patients with acute/serious mouth or dental problems. It is also able to treat a limited number of patients with toothache.

Please note:

Assessment of patients starts at 8.30am.

- Patients are assessed in order of attendance, unless we have concerns about their condition.
- If you are seen in the Oral Diagnosis Clinic, your treatment may be undertaken on another session or day.
- If you would like to be considered for routine dental care by a dental student, please ask the receptionist for further details.

Patients with mouth or dental problems requiring emergency treatment

The following groups of patients are accepted for emergency dental treatment.

- Patients who have suffered trauma to their teeth/mouth as a result of an accident or injury.
- Patients with a swelling of the face/jaws (e.g. due to a dental abscess).
- Patients who have bleeding from their mouth (e.g. following removal of a tooth).
- Patients with toothache who have serious medical conditions or disabilities that prevent them being treated by dentists outside the hospital.
- Patients who have severe or persistent ulceration of the mouth.

Patients with toothache or other dental problems

- The Oral Diagnosis Clinic is able to treat a limited number of patients with toothache.
- The number of patients seen with toothache depends on the availability of senior students and dentists.

- Patients seen in the clinic with toothache are usually given an appointment time for treatment, which may be on another day.
- The Oral Diagnosis Clinic is not able to treat patients who have lost fillings, dentures or crowns.

Patients currently undergoing treatment with a dentist

- Please contact your dentist, who is obliged to provide you with access to emergency dental care.

Finding a dentist who can provide treatment for toothache or other dental problems

- See our leaflet 'Advice on Finding a NHS Dentist' PIF 845 available from the reception desk.

Patients who are not currently undergoing treatment with a dentist and who are not able to be treated in the Oral Diagnosis Clinic should phone the Urgent Dental Care Line

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated

Further Information

Urgent Dental Care Line

Tel: 0161 476 9651

Text phone number: 18001 0161 476 9651

For general enquiries

Tel: 0151 706 5253

Text phone number: 18001 0151 706 5253

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والإلكترونية.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نه‌خوشانه‌ی له‌لایمن تراسته‌وه پسه‌ند کراون، نه‌گسر داوا بکریت له فۆرماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنه‌وه)، چاپی گموره، شریتی دهنگ، هیلی موون و ئه‌لیکترۆنیکی هه‌یه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.