

## Patient information

### **Liverpool Oral Medicine Patient Research Forum**

Liverpool University Dental Hospital

#### **Why have a group?**

We would like to establish a patient group, as there is increasing awareness within the NHS of the benefits of involving patients in their care. By setting up a group like this, we hope to give you the opportunity to tell us what you want from this service and how we can provide you with better care.

This group also provides an opportunity to become involved with research into Oral Dysplasia. Patients who wish to become involved in the group are not expected to discuss their diagnosis or treatment with other patients.

Ultimately, we would like this group to be run by patients.

#### **What the group will do?**

- Promote a patient perspective.
- Improve communication between the service providers, the group, and the wider population.
- Discuss needs of patients, current services, changes and developments.
- Actively involve patients in decisions regarding future research topics and clinical trials.
- Produce patient information, newsletters or leaflets.
- Obtain patient feedback.

#### **What we can't do?**

This is not a forum for discussing your own diagnosis or treatment with members of staff. Neither is it a place for discussing complaints; a complaints policy is in place at the Dental Hospital.

## **Outcomes of the first meeting**

The first meeting was held in February 2015.

### **The patients told us they wanted:**

- A Glossary of terms to help them understand the clinic letters.
- An information leaflet on oral dysplasia.
- A patient questionnaire to obtain feedback from patients attending the clinic.
- A website specifically for oral dysplasia patients

All of these things are being addressed in the short and medium term. Doctors and patients are working together to make them happen.

### **Who is eligible to join?**

Every patient or relative attending the dysplasia clinic at Liverpool University Dental Hospital.

## **Research**

Staff working on the dysplasia clinic are involved in research into new treatments for, and ways of diagnosing, dysplasia. Without patients, clinical trials into new treatments or techniques cannot happen.

We will ask your opinion on research topics and ways that you would like to be involved in research.

Interested patients can get more involved in the clinical trials by acting as a patient representative. Opportunities will be discussed at our meetings. If you are interested in taking part in ongoing research, either as a representative or by participating in a study, please tell us.

### **Will I get paid?**

No – your contribution will be voluntary and we are very appreciative of your time. We will provide a meeting venue, along with tea and coffee.

## **Meetings**

Meetings will be held in Liverpool, at intervals decided by the group. The date of the next meeting will be advertised in the clinic waiting area and by email, if you choose to provide your contact details.

## **Feedback**

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

## Further information

If you would like to join please provide your contact details to a member of staff on clinic or email:

**Caroline McCarthy @ Liverpool.ac.uk**

**Author: Dental Department**

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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體、音頻、盲文、穆恩體 ( Moon ) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پئوهندیدار بهو نهخوشانهی له لایهن تراستهوه پسههند کراون، نهگهر داوا بکریت له فۆرماتهکانی تردا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دهنگ، هیللی موون و نهلیکترۆنیکی همیه.

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