

Patient information

Otitis Externa

Ear Nose and Throat Department

What is Otitis Externa?

It is inflammation or infection to the outer ear or ear canal, which can spread as far as the eardrum.

What are the symptoms?

They can involve pain, itching, redness and swelling. The ear canal can be blocked with discharge or debris such as wax, moisture and flakes of skin. Swelling and debris in the ear canal may temporarily reduce your hearing in the affected ear.

What are the causes of Otitis Externa?

Often no cause is found for Otitis Externa. However, causes can include:

- Skin conditions such as eczema or psoriasis can occur in the ear.
- Swimming or getting water in your ears can introduce infection.
- Allergies to shampoo, hairsprays and other toiletries can also cause irritation.

Your ear canal is very sensitive and can be damaged by cleaning with cotton buds, hairclips and matches.

Treatment

The nurse or doctor will clean your ear of any debris that may be present. This allows the treatment to have contact with the infected/ inflamed ear canal.

A dressing (a very small bandage) may be put into your ear canal. This bandage contains an ointment, which contains antibiotic, anti-inflammatory and anti-fungal properties that will treat your ear condition.

While this dressing is in place, your hearing in that ear may be reduced. If a dressing is not used, you may be given eardrops or an ear spray. Both treatments should stop the infection and reduce the swelling.

If you feel that the dressing or drops have made you feel worse, please remove the dressing or stop using the drops. Please contact your family doctor (GP) Or

ENT Ear Care on Tel: 0151 706 3534 Text phone number: 18001 0151 706 3534

LUHFT PIF 047 V7

Or ENT Nurse Practitioners Tel: 0151 706 2290 Text phone number: 18001 0151 706 2290 for advice.

Your ear may begin to feel better quickly. However, treatment needs to be regular and should continue until your doctor or nurse tells you that your ear is completely better.

Painkillers (such as paracetamol) and anti-inflammatory tablets will help with your ear pain. It is important to speak to your own GP or chemist before taking any medication to make sure they are okay for you to take.

Prevention

Wax is a normal product of a healthy ear - it is not dirty. Ears are normally self-cleaning and you do not need to clean inside. If you do produce excessive wax, a little clean vegetable oil (olive oil or almond oil) will keep the wax soft. The wax may then come out by itself, or you could contact your GP to have your ears syringed.

Important points to remember

Never have your ears syringed if you have had ear surgery, a perforated eardrum or if advised not to by your ENT specialist. Only healthy ears can be syringed.

Do not clean, scratch or poke your ears. Cotton buds for instance can damage the delicate skin of your ear, which may then become infected. You could also perforate your eardrum.

If you are prone to Otitis Externa, then keep your ears dry when swimming or having a bath or shower. You can do this by using a large piece of cotton wool 'mashed' in Vaseline in your ear, 'blue tac' moulded into a hearing aid shape or by using well fitting earplugs.

Although the above points are very helpful in preventing Otitis Externa, it may re-occur.

Further information

Ear, Nose and Throat Ear Care Clinic

Tel: 0151 706 3534

Text phone number: 18001 0151 706 3534

Author: Ear, Nose and Throat Department

Review Date: February 2026

LUHFT PIF 047 V7

All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل ائتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونيا.

所有經信托基金批准的患者資訊均可以其它格式提供,包括其它語言、 易讀閱讀軟件、大字

體、音頻、盲文、穆恩體(Moon)盲文和電子格式,敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاریی پیّوهندیدار به و نهخو شانه ی له لایه ن تراسته و پهسهند کراون، ئهگهر داوا بکریّت له فورماته کانی تردا بریتی له زمانه کانی تر، ئیزی رید (هاسان خویندنه وه)، چاپی گهوره، شریتی دهنگ، هیّلی موون و ئهایی کترونیکی ههیه.

所有经信托基金批准的患者信息均可以其它格式提供,包括其它语言、易读阅读软件、大字体、音频、盲文、穆恩体(Moon)盲文和电子格式,敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.

LUHFT PIF 047 V7