

Patient information

Specialist Palliative Care Team Services - Hospital Advisory Team

Integrated Specialist Palliative Care Services

What is Palliative Care?

Palliative Care is the term used to describe the care and support given to people with an illness that cannot be cured, and that will progress over time.

The aim of palliative care is to promote the physical and psychological wellbeing and support of patients and those important to them.

The Specialist Palliative Care Team

The Specialist Palliative Care Team is available on the basis of need, not diagnosis.

We will not take over your care but work closely with the medical team to provide advice and guidance about complex symptom control issues based on individual needs. We aim to support the medical and nursing team in managing pain and other symptoms whilst offering psychological, spiritual support and relevant information to patients and those important to them.

How do we do this?

- The medical/nursing staff refers to the Specialist Palliative Care Team.
- We will provide specialist advice and support to ward teams regarding complex symptoms and emotional difficulties.
- We offer confidential emotional support by allowing individuals to express personal wishes, fears and worries.
- We can provide information about future planning and benefits.
- We provide support and education for health care professionals providing palliative care.
- We can refer patients onto other services for ongoing support beyond hospital.

The Specialist Palliative Care Hospital Advisory Team consists of:

- Consultants in Palliative Medicine.
- Specialty Doctors in Palliative Medicine.
- Specialist Registrars in Palliative Medicine.

- Palliative Care Nurse Specialists

The above team also works with:

- Integrated Mersey Palliative Care Team (IMPACT)
- Community Palliative Care Services
- Discharge Planning Teams
- Local hospices

Multidisciplinary Team (MDT) Discussion

All patients referred to us are discussed at the weekly multidisciplinary team meeting. This ensures that your concerns and symptoms are discussed with relevant healthcare professionals with expertise who will advise in the management of your care.

Working Hours

The Palliative Care Team provides a seven-day service.

Normal hours of work are Monday to Friday 9am to 5pm. During weekends and bank holidays we provide an on-call service in the hospital. In addition to this we provide urgent advice to medical and nursing staff outside of these hours.

How to contact us

You can ask your nurse or doctor to contact us, or you may contact us directly, we are available Monday to Friday 9am to 5pm.

Aintree Hospital
Tel: 0151 529 2098

Royal Liverpool and Broadgreen Hospitals
Tel:0151 706 2274

Specialist Nurses respond to a pager system which nursing and medical staff can access.

Ward teams are able to seek advice 24 hours per day, seven days a week.

During weekends the teams provide an on-call service for urgent advice and support, health care professionals can contact the clinical nurse specialist via a pager system 9am-5pm.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

Aintree Hospital Specialist Palliative Care Team:
Tel: 0151 529 2839

Royal Liverpool and Broadgreen Hospital Specialist Palliative Care Team:
Tel: 0151 706 2274
Text phone number: 18001 0151 706 2274

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پئوهندیدار بهو نهخوشانهی له لایمن تراستهوه پهسهند کراون، نهگمر داوا بکریت له فورماتهکانی تر دا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دهنگ، هنیلی موون و نهلیکترۆنیکی ههیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.