

Patient information

What You Need For Your Emergency Admission To Hospital

Emergency Care – Royal Liverpool Hospital

When you arrive in the Emergency Department:

- Please let staff know if you want a relative or friend contacting when you arrive in the department.
- Please let staff know if you have any dependant children at school, anyone you care for at a day centre or hospital, or have left any pets at home unattended.
- Please let staff know if you have a care package at home from Social Services.
- Please let staff know if you are carrying any large amounts of money or any valuables so they can be put in General Office for safekeeping.
- We also advise you to hand in your house keys to be sent to General Office while you are in hospital. You only need a few pounds for newspapers, telephone calls etc. **The Trust does not accept responsibility for any items not handed in for safekeeping.**
- Please let staff have any prescribed medication that you may be taking.
- Please let the staff know if you are any bringing any aids with you for example, walking stick, zimmer or prosthesis so that they can be labelled correctly and stay with you while you are in hospital.
- Please bring nightwear and toiletries with you i.e. pyjamas/nightdress, dressing gown and slippers. Toiletries should include soap, flannel, towel, deodorant, toothbrush, toothpaste and shaving equipment if used. You should also bring in your outside clothes for when you are discharged.

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further Information

Emergency Department

Tel: 0151 706 2078

Text phone number: 18001 0151 706 2078

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نه‌خوشانه‌ی له‌لایمن تراسته‌وه پسمند کراون، نه‌گسر داوا بکریت له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خویندنه‌وه)، چاپی گه‌وره، شریتی ده‌نگ، هیلی موون و نه‌لیکترونیکی همیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.