

## Patient information

### **Woodlands Hospice Inpatient Unit**

#### Integrated Specialist Palliative Care

#### **Your care**

Woodlands Hospice Inpatient Unit is available to patients with life-limiting illness who need a short term admission for symptom control, psychological support, rehabilitation or a procedure for management of pain or other symptoms. On average, patients usually stay in for a short period of ten to fourteen days before being discharged home or to a longer term place of care.

Some patients do need to stay for a longer period because they need the ongoing care of the specialist team which cannot be provided elsewhere, and discharge is then planned when the person's care requirements stabilise. We do not provide respite or long term care as this can be provided by care homes in the area.

For more information please contact our IMPaCT at Woodlands Team on, 0300 100 1002 or email [impact.woodlands@nhs.net](mailto:impact.woodlands@nhs.net)

#### **Inpatient Team**

Patients are cared for by experienced doctors, nurses, catering staff, housekeepers and volunteers with input from the other teams such as; Physiotherapists, Occupational therapists, Patient and Family Support Team, Complementary Therapists, Discharge Planning and Chaplaincy.

The clinical team working at Woodlands Hospice are employed by Liverpool University Hospitals NHS Foundation Trust.

#### **Facilities**

Our Inpatient Unit has fifteen single en-suite rooms for patients with patio doors allowing entry to beautiful gardens. Each room has a flat screen television with free view. In addition to the en-suite showers, there is a large bathroom with a spa bath available.

There is a pleasant lounge area that provides a comfortable setting for patients and their family and friends. Water, tea and coffee are available upon request. Patients and visitors can have hot and cold drinks and snacks in the Café which is open Monday to Friday 9am - 2pm.

We have two family rooms which can be booked by relatives or friends wishing to stay close to the patient. Please ask the nurses on the Inpatient Unit about this.

## Visiting hours

Woodlands Hospice operates under open visiting.

Reception is attended from: 8:30am - 8pm Mon-Fri and 9am - 8pm on weekends. You are not required to wear a face mask or additional PPE. If however you feel more comfortable wearing a face mask you can continue to do so, there are hand sanitiser points both at reception and on the ward itself.

Please call our reception on 0151 529 2299 if you have any further queries regarding visiting our Inpatient Unit.

## Smoking

Smoking is not permitted inside the Hospice, but patients are allowed to smoke in the garden area. Smoking is not allowed anywhere in the Hospice or its grounds for visitors or staff.

## Admission

Referrals for admission to the Inpatient Unit can be made by the patient's GP, District Nurse, Clinical Nurse Specialist or other Health Professional. They may do so by calling the IMPaCT at Woodlands Team on, 0300 100 1002 or email [impact.woodlands@nhs.net](mailto:impact.woodlands@nhs.net)

For more information, please contact Consultant, Dr Kate Marley or Kate Dreyer Clinical Services Manager - IMPaCT Hub and ASPCT on 0151 529 2637

## Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

## Further information

### Woodlands Hospice Reception

**Tel: 0151 529 2299**

### IMPACT

**Tel: 0300 100 1002**

**Author: Integrated Specialist Palliative Care Services**

**Review date: July 2026**



All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

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در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوندیدار بهو نه‌خوشانه‌ی له‌لایمن تراسته‌وه په‌سمند کراون، نه‌گهر داوا بکرنیت له فورماته‌کانی تردا بریتی له زمانه‌کانی تر، نیزی رید (هاسان خونندنه‌وه)، چاپی گموره، شریتی دهنگ، هیللی موون و نه‌لیکترونیکی هیه.

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