

## Patient information

### **Your Named / Responsible Vascular Consultant**

#### Vascular Department

#### **Liverpool Vascular and Endovascular Service (LiVES)**

Liverpool Vascular and Endovascular Service (LiVES) provides comprehensive care to patients with blood vessel disorders (diseases of the arteries, veins and lymphatics) in Merseyside and beyond.

LiVES is one of the largest vascular services in the country and currently operates at the Liverpool University Hospitals, Southport Hospital and Ormskirk and St. Helens and Knowsley Teaching Hospitals.

The service is delivered by a team of highly skilled and experienced consultants who provide comprehensive outpatient and day case services at all of these peripheral sites.

Referrals are made via your General Practitioner (GP), other hospital departments (including the Emergency Department (A&E) or, for complex cases, via another Hospital Trust's Consultant.

All emergency referrals and inpatient care (treatment requiring overnight stay in hospital) takes place centrally at the Royal Liverpool Hospital. Routine outpatient appointments and follow up appointments still take place at your local hospital site.

#### **In Patient Care – Your Responsible Consultant**

To make sure care is properly coordinated and all patients, and those close to them, know who to speak to if they have questions or concerns about their treatment a Responsible Consultant is identified for every patient on our wards.

The Responsible Consultant looking after you or your relative's current inpatient admission will be identified to you. There is a Vascular Consultant on call for an entire week (Consultant of the Week – C1) at a time.

As all of our Consultants work across multiple sites your named Responsible Consultant may not be available every day and may be on leave. Therefore, the C1 system allows daily review by a senior member of our team. They are available as the initial point of contact. For more complex issues or concerns then the C1 will be able to help arrange a meeting with your (or your relatives') Responsible Consultant if required.



All current inpatients are discussed by the C1 with the rest of the Consultant body as a unit routinely once a week, at a handover meeting held on Friday afternoons.

The vascular unit aims to clarify the responsible Consultant every Friday afternoon as a group so the new Consultant of the Week (C1) coming on and the ward team knows who the Responsible Consultant is for each of the patients they will be looking after for the coming week.

The Responsible Consultant can be changed during an admission and this is by agreement between the Consultants (usually following a major operation or procedure under their care). This change in Consultant will be documented in the Notes and be made clear to you. This allows for you to be followed up by the Surgeon who has actually operated on you.

There is a space for the named Responsible Consultant above every patient's bed and this is checked daily to ensure it does reflect your Responsible Consultant. If you feel this is incorrect then please discuss this with the C1 on their daily ward round to ensure you are happy that you know who your Responsible Consultant is for your admission.

### **Feedback**

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

### **Further information**

#### **LiVES Contact Numbers**

**During your contact with us, it is important that you are happy with your care and treatment. Please speak to a member of staff and/or the ward/department Sister/Charge Nurse if you have any questions or concerns.**

#### **Vascular Ward**

##### **Ward 3**

##### **Aintree University Hospital**

**Tel: 0151 529 2028/2262**

#### **Vascular Nurses:**

##### **Aintree via switchboard**

**Tel: 0151 525 5980 Bleep 5609/5594 or extensions 4691/4692**



**Royal Liverpool Hospital via switchboard**  
**Tel: 0151 706 2000 Bleep 4212 or extension 4675**  
**Text phone number: 18001 0151 706 2000 Bleep 4212**

**Southport via switchboard**  
**Tel: 01704 705124**

**Whiston Hospital**  
**0151 290 4508/ 430 4199**

**Secretaries:**

**Aintree University Hospital**  
**Tel: 0151 706 3691/ 3523/3524/3481/3457/11813**  
**0151 529 4950/4953**

**Southport/Ormskirk Tel: 01704 704665**

**Whiston Hospital**  
**St. Helens and Knowsley NHS Trust**  
**Tel: 0151 430 1499**

**NHS 111**  
**Tel: 111**

**Circulation Foundation:**  
**[www.circulationfoundation.org.uk/vascularisease/](http://www.circulationfoundation.org.uk/vascularisease/)**

**Smoking cessation:**

<b>Liverpool</b>	<b>Tel: 0800 061 4212/ 0151 374 2535</b>
<b>Sefton</b>	<b>Tel: 0300 100 1000</b>
<b>West Lancashire</b>	<b>Tel: 0800 328 6297</b>

**Liverpool Vascular and Endovascular Service**  
**Aintree University Hospital**  
**Lower Lane**  
**Liverpool**  
**L9 7AL**  
**Tel: 0151 525 5980**  
**[vascsecs@liverpoolft.nhs.uk](mailto:vascsecs@liverpoolft.nhs.uk)**



## Participating Hospitals in LiVES are:

- Liverpool University Hospitals NHS Foundation Trust
- Southport District General Hospital
- Ormskirk District General Hospital
- Whiston and St Helens Hospitals

**Author: Vascular Department**

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونيا.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體 ( Moon ) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پیوهندیدار به نه خوشانهی له لایین تراستهوه پهسهند کراون، نهگه داوا بکریت له فوړماتهکانی تردا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گموره، شریتی دهنګ، هیلی موون و ټلیکټرونیکي همیه.

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体、音频、盲文、穆恩体 (Moon) 盲文和电子格式，敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.

