Liverpool University Hospitals

Patient information

Dry Eyes

Ophthalmology Department - Aintree Hospital

What are Dry Eyes?

Dry eyes are either due to a lack of tears being produced to coat the clear front surface of the eye (cornea) (Figure 1) or there is a problem with your tear film (a layer that keeps the eye wet).

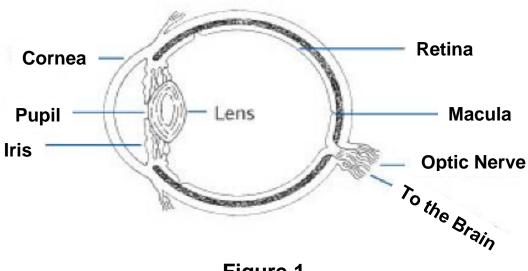


Figure 1

What causes it?

- Dry eye is caused when the tear gland is not producing enough tears.
- It can occur as part of the normal ageing process.
- It is more common in women after the menopause.
- Dry dusty working conditions and central heating may worsen the problem.

- Some medical conditions affecting the body as a whole can also cause dry eyes e.g. rheumatoid arthritis.
- Sometimes you may have mucus discharge or the eye may water excessively.
- Dry eyes may also be caused by your eyes not closing fully.

What can we do about it?

We can reduce the discomfort by giving you artificial tears in the form of eye drops.

There are also other eye lubricants in the form of gels or ointments that can be used to coat the front of your eye to make it more comfortable.

The doctor may recommend that small plugs are inserted into the opening of the tear duct (punctum).

This can help by keeping your tears in your eye instead of them draining down your nose. (Figure 1a)

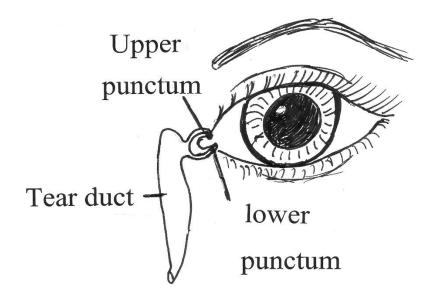


Figure 1a

How will I feel?

Your eye may feel uncomfortable with a burning sensation. It may also feel gritty, itchy, or painful.

Occasionally it may cause your vision to be blurred.

The problem may also become worse in warm dry atmospheres or smoky areas.

Will it return?

Dry eyes will **not** go away. The aim of treatment is to reduce the discomfort and prevent damage to the front of your eye.

As the drops are used to reduce the discomfort and are **not** a cure, you will probably always need to use them.

Artificial tear drops and ointment are available over the counter at your Pharmacy.

Additional treatments that may be of benefit:

The MGDRx EyeBag[®]

The EyeBag[®] is a silk and cotton eye mask that can be heated in the microwave and applied over the eyes providing a warm compress effect

It is available through the NHS on prescription http://eyebagcompany.com

Feedback

Your feedback is important to us and helps us influence care in the future. Following your discharge from hospital or attendance at your outpatient appointment you will receive a text asking if you would recommend our service to others.

Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further information

Ophthalmology Clinic Tel: 0151 529 0185 Tel: 0151 529 0186 Tel:0151 529 0180

You can get further information locally from Customer Services on: Telephone: 0151 529 3287 Answer phone: 0151 529 2400 Text phone: 0151 529 2523

You can also get further support and information from:

www.aboutmyhealth.org

Royal College of Ophthalmologists www.rcophth.ac.uk

Royal National Institute for the Blind Telephone: 0845 766 99 99 www.rnib.org

NHS 111 Tel: 111

Author: Ophthalmology Department Review date: April 2026 All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونيا.

所有經信托基金批准的患者資訊均可以其它格式提供,包括其它語言、易讀閱讀軟件、大字

體、音頻、盲文、穆恩體(Moon)盲文和電子格式,敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیّه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاریی پیوهندیدار به ونهخوشانه یله لایمن **تراسته وه** پهسهند کراون، ئهگم داوا بکریّت له فوّر ماته کانی تردا بریتی له زمانه کانی تر، ئیزی رید (هاسان خویّندنه وه)، چاپی گهوره، شریتی دهنگ، هیّلی موون و ئهلیّکتروّنیکی همیه.

所有经信托基金批准的患者信息均可以其它格式提供,包括其它语言、易读阅读软件、大字体、音频、盲文、穆恩体(Moon)盲文和电子格式,敬请索取。

Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.